



Frequently Asked Questions Regarding BrucePac's October 9, 2024, USDA Recall

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Dear Consumers,

Your safety is our top priority, and we are committed to food safety. We understand you may have questions about [our October 9 recall](#), so we've provided answers to some frequently asked questions below. We hope this is helpful.

Which products are being recalled?

- Our ready-to-eat meat and poultry items produced in Durant, OK from June 19, 2024, through October 8, 2024.
- The products subject to recall bear establishment numbers "51205 or P-51205" inside or under the USDA mark of inspection. However, this number is only on packages we ship directly to our customers. Consumers will not find this number on their retail packages of recalled items.

How do I identify the products being recalled?

- Because we sell to other companies who resell, repackage, or use our products as ingredients in other foods, we do not have a list of retail products that contain our recalled items.
- The best way to identify consumer food products affected by this recall and where they were sold is to visit www.fsis.usda.gov or call the company on the packaging or the retail location from which you purchased the products.

Are there confirmed illnesses associated with the recalled products?

No. There have been no confirmed reports of any adverse reactions associated with the recalled products. However, if you have concerns about illness, contact your healthcare provider.

Why did BrucePac issue a recall?

After learning that ready-to-eat chicken tested positive for *Listeria monocytogenes*, we stopped production and immediately recalled all products that may have been affected. We are working with the U.S. Department of Agriculture to notify consumers and contact the food companies and distributors to whom we sold the recalled products.

If I have a recalled product, how do I get a refund?

If you have the recalled product in your possession, please return it to your point of purchase for a refund or replacement. Since we do not sell directly to retail establishments, we cannot identify the product or issue refunds.

We are committed to providing safe, high-quality products. We are working closely with the USDA to ensure that all necessary actions are taken to ensure a safe food supply. We will not resume production until we are confident the issue has been resolved.

If you have other questions about this recall, please call 503-874-3000 and leave a message, or email us at BPRecallinfo@brucepac.com . We will return your message as soon as possible. Consumers with food safety questions can call the toll-free USDA Meat and Poultry Hotline at 888-MPHotline (888-674-6854) or send a question via email to MPHotline@usda.gov.